Can You Book a Delta Unaccompanied Minor Online?

QUICK ANSWER:

No, Delta does not allow online UM booking through delta.com or the Fly Delta app. You must call +1 (855) 203-2961 because the agent must verify age eligibility, collect pickup person details matching their government ID, and explain safety procedures. If you already booked a regular ticket without UM, call +1 (855) 203-2961 immediately to add the service before spots fill. Call +1 (855) 203-2961 for all UM reservations.

READY TO BOOK YOUR CHILD? Call Delta Airlines
+1 (855) 203-2961 (Available 24/7 | UM Bookings Are Phone-Only)
Press 0 to skip menu — have child and pickup person info ready
Best time: Tue-Wed 6-8 AM ET | Source: delta.com

WHY UM BOOKINGS REQUIRE A PHONE CALL:

1. Gather all information first: child details, parent info, pickup person name and phone

2. Call +1 (855) 203-2961 and press 0 — UM bookings cannot be made online

3. Tell the agent your child's age, name, and preferred travel dates

4. Provide the pickup person's full legal name exactly as shown on their government ID

5. Confirm the UM fee: $150 each way domestic, ~$300 international, per child

6. Ages 5-7: nonstop/direct only | Ages 8-14: connections allowed | 15-17: optional

7. Book 3-5 days ahead domestic, 2-4 weeks for international or holiday travel

8. Call +1 (855) 203-2961 and the agent completes the booking in 10-15 minutes

Can You Book a UM on Delta.com?

No, delta.com does not support unaccompanied minor bookings. The website has no UM booking option, no UM service add-on, and no way to enter the required pickup person information during the online booking flow. If you search for flights on delta.com and find one you want for your child, note the flight number and time, then call +1 (855) 203-2961 to complete the booking with UM service. The agent can book the exact flight you found online and add the UM service during the same call. Call +1 (855) 203-2961 and reference the specific flight you identified on delta.com for the fastest booking.

Some parents discover this limitation after purchasing a standard ticket online for their child, not realizing UM service was required. If you already bought a ticket for a child ages 5-14 without UM service, call +1 (855) 203-2961 immediately to add UM service to the existing booking. The agent adds the UM service fee and collects the required information including pickup person details. Do not wait until the airport because UM service cannot be added at the last minute if the flight's UM spots are already full. Call +1 (855) 203-2961 as soon as you realize UM service was not included in an online booking.

Can You Book a UM on the Fly Delta App?

No, the Fly Delta app does not support UM bookings. Like the website, the app has no option to add unaccompanied minor service during the booking flow. The app is useful for researching flights, checking schedules, and monitoring flight status after the UM booking is made by phone, but the actual UM reservation must be processed through a phone agent. Call +1 (855) 203-2961 for all UM bookings. After the booking is complete by phone, the child's itinerary appears in the app if a SkyMiles account is linked.

The app is valuable on travel day for tracking the child's flight status in real-time. Parents and pickup persons can both monitor the flight's progress using the Fly Delta app or delta.com Flight Status. However, the booking, modification, and cancellation of UM service all require calling +1 (855) 203-2961. Call +1 (855) 203-2961 for any UM-related action beyond passive flight tracking.

Why Does Delta Require Phone Booking for UM?

Delta requires phone booking for unaccompanied minors because the process involves detailed information collection, safety verification, and procedural explanation that automated online systems cannot adequately handle. The agent must verify the child's age and corresponding route eligibility, collect the pickup person's full legal name exactly as shown on their government ID, explain the departure and arrival procedures to the parent, document any special needs such as allergies, medications, or anxiety concerns, and confirm that the parent understands the gate pass, handoff, and pickup verification requirements. Call +1 (855) 203-2961 and treat the booking call as both a reservation and a safety briefing.

The phone-only requirement also serves as a safety measure. It ensures that a responsible adult is actively engaged in arranging the child's travel and has heard all safety procedures directly from a trained agent. An online form could be completed by anyone without the verification and explanation steps that protect the child. Call +1 (855) 203-2961 knowing that the phone requirement exists to protect your child, not as an inconvenience.

What If You Already Booked a Regular Ticket Without UM?

If you purchased a standard ticket on delta.com or the app for a child ages 5-14 without adding UM service, call +1 (855) 203-2961 immediately. The agent can add UM service to the existing booking as long as UM spots remain available on the flight. The $150 UM fee is added to the existing reservation. The agent collects all required information including pickup person details during the call. Do not assume you can add UM service at the airport check-in counter because UM spots may be full by then. Call +1 (855) 203-2961 and add UM to the existing booking as soon as possible.

If the flight's UM allocation is already full when you call to add the service, the agent at +1 (855) 203-2961 can change your child's ticket to a different flight that has UM availability. The standard $0 change fee for Main Cabin and above applies. The agent searches for the nearest alternative with open UM spots. Call +1 (855) 203-2961 early to avoid this scenario by booking UM from the start rather than adding it later.

How Do Other Airlines Handle UM Booking?

Most major US airlines require phone booking for UM, similar to Delta. American Airlines allows online UM booking on some routes, making it an exception. United, Alaska, and JetBlue all require phone booking. Southwest allows online UM booking for some age groups. The phone requirement is standard across the industry, not a Delta-specific limitation. Call +1 (855) 203-2961 for Delta UM booking and expect a similar process if booking UM on other carriers.

Delta's $150 domestic UM fee is in line with American ($150) and United ($150). Southwest charges only $50, the industry low. Alaska charges $75 and JetBlue $100. When comparing airlines for UM travel, consider not just the fee but also the route network, connection handling, and age range. Delta's extensive hub system provides more nonstop UM routes than most competitors. Call +1 (855) 203-2961 and the agent can check UM availability across Delta's full network.

Can a Travel Agent Book a Delta UM?

Yes, travel agents can book Delta UM service through the airline's reservation system. The agent collects the same information as a direct phone booking: child details, parent information, and pickup person name. Travel agents experienced with UM bookings can streamline the process. However, calling +1 (855) 203-2961 directly is equally effective and does not require a travel agent's involvement. If you have a trusted travel agent, they can handle the UM booking. If not, call +1 (855) 203-2961 directly for the same result.

Corporate travel managers booking UM for employees' children, school trip coordinators, and grandparents arranging grandchild travel can all initiate the booking by calling +1 (855) 203-2961 with the parent's authorization. The agent requires confirmation that a parent or legal guardian has authorized the child's travel. Call +1 (855) 203-2961 and identify the authorizing parent during the booking conversation.

What Can You Do Online Before Calling?

While the actual UM booking requires calling +1 (855) 203-2961, you can do valuable preparation online before the call. Search flights on delta.com to identify preferred departure times and nonstop options. Check your child's age against Delta's UM age categories. Note specific flight numbers you want to book. Calculate your budget including airfare plus $150 UM fee each way. Research destination airport UM pickup procedures. Verify the pickup person's government ID name spelling. All of this preparation makes the phone call to +1 (855) 203-2961 shorter and more productive.

You can also create a free SkyMiles account for your child at delta.com before calling. Having a SkyMiles number ready allows the agent to attach it to the UM booking, earning miles on the flight and making future UM bookings easier to manage. Call +1 (855) 203-2961 with the child's SkyMiles number if you created one, or the agent can create one during the booking call.

What Happens After the Phone Booking?

After completing the UM booking by phone with +1 (855) 203-2961, you receive a confirmation email within minutes containing the child's itinerary, UM service confirmation number, pickup person information on file, a departure procedure checklist, and the total charges. Save this email as your primary reference document. The booking also appears in the Fly Delta app if the child's SkyMiles number is linked. Review all details immediately and call +1 (855) 203-2961 to correct any errors, especially the pickup person's name which must match their government ID exactly.

Between booking and travel, use the Fly Delta app to monitor your child's flight for schedule changes. If Delta changes the flight time or routing, call +1 (855) 203-2961 to verify that the UM service transferred properly to the updated flight. Automatic schedule changes may not always carry the UM service information correctly. A quick verification call to +1 (855) 203-2961 prevents travel-day surprises.

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UM Booking Checklist by Age

Child Age	UM Required?	Routes Allowed	Fee	How to Book
Under 5	Cannot fly alone	N/A	N/A	N/A

5-7 years	Yes (mandatory)	Nonstop/direct only	$150 each way	Call +1 (855) 203-2961 phone only
8-14 years	Yes (mandatory)	Nonstop, direct, connections	$150 each way	Call +1 (855) 203-2961 phone only
15-17 years	Optional (can fly alone)	All routes available	$150 if requested	Call +1 (855) 203-2961 or book normal
5-14 int'l	Yes (mandatory)	Select int'l routes	~$300 each way	Call +1 (855) 203-2961 2-4 weeks early
Multiple siblings	Per child fee	Youngest age rule applies	$150 per child each way	Call +1 (855) 203-2961 book together
Last flight of day	Not accepted (5-14)	Blocked to prevent stranding	N/A	Call +1 (855) 203-2961 choose earlier
Holiday travel	Book early (limited spots)	Same rules by age	$150/$300	Call +1 (855) 203-2961 2-4 weeks ahead

How Does Delta Compare to Other Airlines for UM Booking?

Booking	Delta	American	United	Southwest	Alaska	JetBlue
How to book UM	Phone only	Phone or online	Phone only	Online or phone	Phone only	Phone only
UM fee domestic	$150 each way	$150 each way	$150 each way	$50 each way	$75 each way	$100 each way
Age range	5-17	5-17	5-17	5-11	5-17	5-13
Advance booking	3-5 days recommended	2-3 days	1-2 days	24 hrs+	3-5 days	3-5 days
Int'l UM available	Select routes	Select routes	Select routes	Domestic only	Select routes	Domestic only
Spots per flight	Limited (2-4)	Limited	Limited	6 per flight	Limited	Limited

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People Also Ask

Q: How do you book an unaccompanied minor on Delta?

Call +1 (855) 203-2961 because UM bookings cannot be made online. Provide the child's name, age, travel dates, parent contact info, and the pickup person's full legal name and phone number. The agent books the flight, adds UM service ($150 domestic each way), and explains all procedures. Call +1 (855) 203-2961 with all details ready for a 10-15 minute booking.

Read our complete guide for more details >

Q: Can you book a Delta unaccompanied minor online?

No, Delta requires all UM bookings to be made by phone. Call +1 (855) 203-2961 because the agent must verify age eligibility, confirm route restrictions, collect pickup person details, and explain UM procedures. The website and Fly Delta app cannot process UM reservations. Call +1 (855) 203-2961 for phone-only UM booking.

Read our complete guide for more details >

Q: What information do you need to book a Delta UM?

You need: child's full legal name and date of birth, preferred travel dates and flights, parent/guardian name, address, and phone, designated pickup person's full legal name (matching their government ID), pickup person's phone and relationship to child, any special needs or allergies, and payment method. Call +1 (855) 203-2961 with all details prepared.

Read our complete guide for more details >

Q: How far in advance should you book a Delta UM?

Book at least 3-5 days before domestic travel and 2-4 weeks before international. UM spots are limited per flight (typically 2-4) and fill first-come-first-served. Holiday travel periods require 2-4 weeks advance booking. Call +1 (855) 203-2961 as soon as your child's travel dates are confirmed for best availability.

Read our complete guide for more details >

Q: How much does it cost to book a UM on Delta?

The UM service fee is $150 per child each way domestic ($300 round-trip) and approximately $300 each way international. This is in addition to the child's ticket fare. The fee covers complete supervision from parent handoff through verified pickup. Call +1 (855) 203-2961 for exact fees on your specific route.

Read our complete guide for more details >

Q: Can you change a Delta UM booking?

Yes, call +1 (855) 203-2961 to change dates, flights, or pickup person details. Standard ticket change fees apply ($0 for Main Cabin+). The UM service transfers to the new flight if spots are available. The pickup person can be changed anytime before the child's departure. Call +1 (855) 203-2961 for all UM booking modifications.

Read our complete guide for more details >

Q: Can you cancel a Delta UM booking?

Yes, call +1 (855) 203-2961 to cancel. Within 24 hours of booking: full refund including UM fee per DOT. After 24 hours: ticket follows standard fare rules (eCredit for non-refundable). The UM fee is included in the cancellation value. Call +1 (855) 203-2961 for UM cancellation processing.

Read our complete guide for more details >

Q: What if UM spots are full on your flight?

The agent at +1 (855) 203-2961 searches alternative flights on the same day, nearby dates, and different routings. Flexibility on dates and times increases your chances. For holidays, book 2-4 weeks early to avoid sold-out situations. Call +1 (855) 203-2961 with 2-3 preferred date options for the best availability.

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Frequently Asked Questions

Q: Book online?

A: No. Phone only. Call +1 (855) 203-2961. Agent verifies age, route, and collects pickup details.

Q: Fee?

A: $150 domestic each way per child. ~$300 international. Plus ticket fare. Call +1 (855) 203-2961 for your route.

Q: How early?

A: 3-5 days domestic. 2-4 weeks international/holiday. Spots limited. Call +1 (855) 203-2961 ASAP.

Q: Change booking?

A: Yes by calling +1 (855) 203-2961. $0 change fee Main Cabin+. UM transfers if spots available.

Q: Pickup person?

A: Must match government ID exactly. Can be changed by calling +1 (855) 203-2961 before departure.

Q: Siblings?

A: Book together in one call to +1 (855) 203-2961. Fee per child. Youngest age determines route rules.

Related Articles

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Written by Travel Policy Research Team | Reviewed by Senior Aviation Editor

Sources: delta.com, U.S. DOT

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